



“EGA Helpdesk Officer” *Centre for Genomic Regulation (CRG)*

The Institute

The Centre for Genomic Regulation (CRG) is an international biomedical research institute of excellence, based in Barcelona, Spain, with more than 400 scientists from 44 countries. The CRG shares principles of an interdisciplinary, motivated and creative scientific team that is supported by high-end and innovative technologies and a flexible and efficient administration.

On the 19th of November of 2013, the Center for Genomic Regulation (CRG) received the '[HR Excellence in Research](#)' logo from the European Commission. This is a recognition of the institute's commitment in developing an HR Strategy for Researchers, designed to bring the practices and procedures in line with the principles of the [European Charter for Researchers](#) and the [Code of Conduct for the Recruitment of Researchers](#) (Charter and Code).

[Please, check out our Recruitment Policy](#)

The role

The new team member will contribute to the daily operations, contribute to design new features and contribute to deploy new services, with the goal of bringing value to the huge assets that EGA is hosting, and to provide more sophisticated services to the EGA user community.

About the team/ lab/ department

The Center for Genomic Regulation (CRG, www.crg.eu) in Barcelona is co-managing the EGA (European Genome-Phenome Archive, www.ega-archive.org) in partnership with the European Bioinformatics Institute (EBI, www.ebi.ac.uk) to explore and develop joint services based around human biomolecular data and its associated phenotype information. EGA is ELIXIR (www.elixir-europe.org) Core Data Resources and ELIXIR Recommended Deposition Repository and ELIXIR Spain (www.inab.es) service. It is supported by ELIXIR Spain, the Barcelona Supercomputing Center (BSC, www.bsc.es), the Universitat Pompeu Fabra (UPF, www.upf.edu) and is based at the Barcelona Biomedical Research Park (PRBB, www.prbb.org).

The EGA is involved in many precision medicine initiatives and projects and looking forward to provide advanced services for that community. The EGA team is steadily growing with developers, curators and system administrators.

Whom would we like to hire?

Professional experience

Must Have

- You have at least 1 year of experience in dealing with users/customers in person and/or as part of a customer service team.

Desirable but not required/ Nice to have

- Knowledge in biological background

Education and training

- You hold a Bachelor's degree or have started one





Languages

- You are fluent in English, as the job is using English as main language

Technical skills

- You have proven computer skills at a power-user level
- You must be competent in SQL and in Linux command line interface

Competences

- Highly developed organization skills
- Team working

The Offer

- **Contract duration:** 1 year with the option to be extended for an additional 2 years
- **Estimated annual gross salary:** Salary is commensurate with qualifications and consistent with our pay scales.
- **Target start date:** As soon as possible

We provide a highly stimulating environment with state-of-the-art infrastructures, and unique professional career development opportunities.

We offer and promote a diverse and inclusive environment and welcomes applicants regardless of age, disability, gender, nationality, race, religion or sexual orientation.

The CRG is committed to reconcile a work and family life of its employees and are offering extended vacation period and the possibility to benefit from flexible working hours.

Application Procedure

All applications must include:

1. A motivation letter addressed to Dr Jordi Rambla.
2. A complete CV including contact details.
3. Contact details of two referees.

All applications must be addressed to Dr. Jordi Rambla and be submitted online on the CRG Career site - <http://www.crg.eu/en/content/careers/job-opportunities>

Deadline: Please submit your application by 1st of July 2019

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HR EXCELLENCE IN RESEARCH

